WEB MASTER REPORT

April 2015

- 1. We continue to maintain the current state of the VSI website. With the amount of time we are spending on maintaining and posting incoming requests continues as championship season is in full swing, and new course records and upcoming events continue to come in at an increased rate.
- 2. We would like to review with the VSI website Representative the expected SLA (service level agreement) for uploading information provided by VSI board member and in what format that information should be provided.
- 3. Reported issues with emails messages not being delivered or receiving error messages when forwarding emails has decreased significantly. Moving the business office and registration chair from forwarding to IMAP/SMTP protocol "seems" to have eliminated the problem for that email account. I will continue to pursue the problem if we continue to receive error messages, and I suggest if your VSI account is heavily used with multiple recipients on a single email, that we move your account to an IMAP/SMTP account.
- 4. Continued support and input from board members and officials is always welcome and help us identify broken links and incorrect information.

Respectfully Submitted,

Michael and Jill